



Viper 20A-PoE Series

20 port Ethernet M12 switches with Power over Ethernet



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1. General Information

1.1. Legal Information

The contents of this document are provided “as is”. Except as required by applicable law, no warranties of any kind are made in relation to the accuracy and reliability or contents of this document, either expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose. Westermo reserves the right to revise this document or withdraw it at any time without prior notice.

Under no circumstances shall Westermo be responsible for any loss of data or income or any special, incidental, and consequential or indirect damages howsoever caused.

More information about Westermo can be found at www.westermo.com.

1.2. About This Guide

This guide is intended for installation engineers and users of the Westermo products.

It includes information on safety and regulations, a product description, installation instructions and technical specifications.

1.3. Software Tools

Related software tools are available at www.westermo.com/support/software-tools.

1.4. License and Copyright for Included FLOSS

This product includes software developed by third parties, including Free/Libre Open Source Software (FLOSS). The specific license terms and copyright associated with the software are included in each software package respectively. Please visit the product web page for more information.

Upon request, the applicable source code will be provided. A nominal fee may be charged to cover shipping and media. Please direct any source code request to your normal sales or support channel.

1.5. WeOS Management Guide

This product runs WeOS (Westermo Operating System). Instructions for quick start, configuration, factory reset and use of USB port are found in the WeOS Management Guide at www.westermo.com.

2. Safety and Regulations

2.1. Warning Levels

Warning signs are provided to prevent personal injuries and/or damages to the product. The following levels are used:





Level of warning	Description	Consequence personal injury	Consequence material damage
 WARNING	Indicates a potentially hazardous situation	Possible death or major injury	Major damage to the product
 CAUTION	Indicates a potentially hazardous situation	Minor or moderate injury	Moderate damage to the product
 NOTICE	Provides information in order to avoid misuse of the product, confusion or misunderstanding	No personal injury	Minor damage to the product
 NOTE	Used for highlighting general, but important information	No personal injury	Minor damage to the product

Table 1. Warning levels

2.2. Safety Information

Before installation:

Read this manual completely and gather all information available on the product. Make sure it is fully understood. Check that your application does not exceed the safe operating specifications for the product.

This product relies on convection cooling. Make sure that it is installed so that the ambient temperature is within the specified temperature range, e.g. by avoiding obstruction of the airflow around the product. Also see [EN 45545-2 Mounting Notes \[17\]](#) chapter.



WARNING - PREVENT ACCESS TO HAZARDOUS VOLTAGE

Before mounting, using or removing this product: Prevent access to hazardous voltage by disconnecting the product from all power supply.



WARNING - HAZARDOUS VOLTAGE

Do not open the connected product. Hazardous voltage may occur within this product when connected to power supply.



CAUTION - HOT SURFACE

Be aware of that the surface of this product may become hot. When this product is operated at high temperatures, the external surface of the product may exceed Touch Temperature Limit according to EN/IEC/UL 60950-1.



NOTICE - REDUCE RISK OF FIRE

To reduce the risk of fire:

1. Use only No. 18 AWG or larger power cable for Viper LV units
2. Use only No. 21 AWG or larger power cable for Viper HV units
3. Use only No. 26 AWG or larger telecommunication line cord

Additionally, any cable used for Power over Ethernet must fulfill requirements specified in IEEE 802.3.



NOTICE - CONNECT EXTERNAL FUSE

The product has no internal fuse and should be connected via an external fuse for protection. The fuse must be UL approved and rated for at least 160 VDC / 7.5 A.



NOTICE - MECHANICAL FORCE ON VENTILATION MEMBRANE

Do not cover or bring mechanical force to the ventilation membrane on the back of the product.



NOTICE - ADDITIONAL EMC TYPETESTS

For additional EMC typetests with powering via a CDN or similar high inductive filters, please contact Westermo for correct test setup.

2.3. Care Recommendations

Follow the care recommendations below to maintain full operation of the product and to fulfill the warranty obligations:

- Do not drop, knock or shake the product. Rough handling above the specification may cause damage to internal circuit boards.
- Do not use harsh chemicals, cleaning solvents or strong detergents to clean the product.
- Do not paint the product. Paint can clog the product and prevent proper operation.

If the product is used in a manner not according to specification, the protection provided by the equipment may be impaired.

If the product is not working properly, contact the place of purchase, nearest Westermo distributor office or Westermo technical support.

2.4. Maintenance

No maintenance is required, as long as the product is used as intended within the specified conditions.

2.5. Product Disposal

This symbol means that the product shall not be treated as unsorted municipal waste when disposing of it. It needs to be handed over to an applicable collection point for recycling electrical and electronic equipment.

By ensuring the product is disposed of correctly, you will help to reduce hazardous substances and prevent potential negative consequences to both environment and human health, which could be caused by inappropriate disposal.



Figure 1. WEEE symbol for treatment of product disposal

2.6. Compliance Information

2.6.1. Agency Approvals and Standards Compliance

Type	Approval/Compliance
Climate	<ul style="list-style-type: none"> EN 50155 class OT4 / IEC 60571 class TX, Railway applications - Electronic equipment used on rolling stock IEEE 1478 class 1, condition E4 (incl Salt Mist), Environmental conditions for transit rail car electronic equipment
EMC	<ul style="list-style-type: none"> EN/IEC 61000-6-2, Immunity industrial environments EN/IEC 61000-6-4, Emission industrial environments EN 50121-3-2/IEC 62236-3-2 Railway applications – Rolling stock – apparatus Tested and verified for Class S1, DB EMC Regulation 06, Commodity team Radio compatibility in VDB Rev 1.0 (Shunting Radio) Tested and verified for FCC part 15 E-Mark, Road Vehicles, E1 10R-058547^a
Mechanical (Shock and vibration)	<ul style="list-style-type: none"> EN 61373 category 1, class A and B EN 60068-2-27 20 g, 11 ms and 100 g, 6 ms
Insulation (Coordination and test)	<ul style="list-style-type: none"> EN 50124-1, Railway applications – Insulation coordination EN 50155/IEC 60571, Railway applications - Electronic equipment used on rolling stock
Fire protection	<ul style="list-style-type: none"> EN 45545-2, Fire protection on railway vehicles NFPA 130, Fire protection for fixed guideway transit and passenger rail system

^aApplicable only for Viper-x20A-P8-LV and Viper-x20A-T4G-P8-LV

Table 2. Agency approvals and standards compliance

2.6.2. FCC Part 15.105

This product has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference when the product is operated in a commercial environment.

This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the user manual, may cause harmful interference to radio communications. Operation of this product in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at the users own expense.

2.6.3. Simplified Declaration of Conformity

Hereby, Westermo declares that this product is in compliance with applicable EU directives. The full EU declaration of conformity and other detailed information is available at www.westermo.com/support/product-support.



Figure 2. The European conformity marking

3. Product Description

3.1. Product Description

The Viper-20A-PoE series is a series of managed 20 port switches optimised for the needs of the railway rolling stock market. PoE ports offer effective powering of end-devices. Gbps ports cope with high bandwidth devices such as access points and NVRs (Network Video Recorders).

The Viper is designed to withstand the tough environment on-board trains, exposing the switch to constant vibration, extreme temperatures, humidity and a demanding electrical environment.

A GORE-TEX® membrane prevents internal condensation. Threading integrated in chassis provides for additional vibration resistance. High-level isolation between all interfaces enables direct connectivity to vehicle auxiliary power and protects against overvoltage and flashover. IP67 protection prevents ingress of water and dust. An overall optimised design results in an extremely compact package in combination with very high MTBF for easy integration and low lifecycle cost.

Thorough type testing at independent ISO/IEC 17025 and ILAC MRA certified labs, accredited to a wide range of standards, show that the Viper series fulfills EN 50155 and other requirements. The state-of-the-art Westermo production facility ensures the quality of each individual unit, e.g. through temperature cycling burn-in testing.

Meeting the requirements of the railcar market, the Viper is very well suited for deployment in any other application with severe operating conditions and tough environments, for instance in the mining industry.

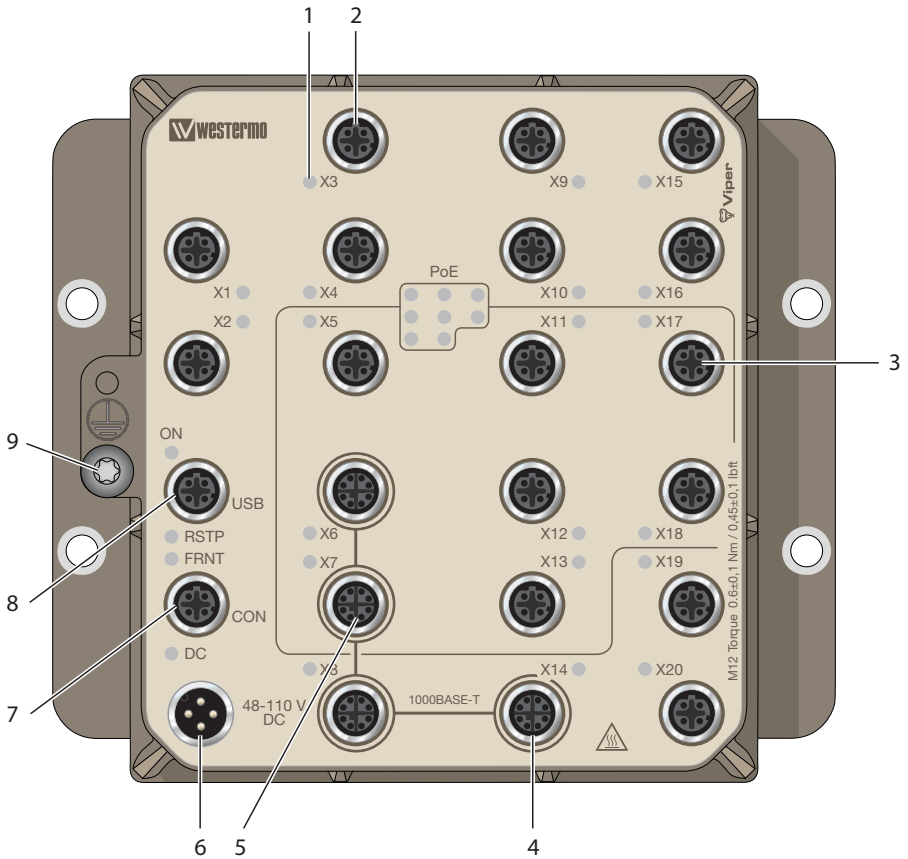
3.2. Available Models

All switches are managed and have eight PoE ports. Viper x20A-PoE is used when referring to both models 120A-PoE and 220A-PoE.

Art. no.	Model	Software	Gbps ports	HV	LV
3635-1010	Viper-120A-P8-HV	L2	-	48 - 110 V	
3635-1020	Viper-220A-P8-HV	L3	-	48 - 110 V	
3635-1110	Viper-120A-P8-LV	L2	-		24 - 38 V
3635-1120	Viper-220A-P8-LV	L3	-		24 - 38 V
3635-1310	Viper-120A-T4G-P8-HV	L2	4	48 - 110 V	
3635-1320	Viper-220A-T4G-P8-HV	L3	4	48 - 110 V	
3635-1410	Viper-120A-T4G-P8-LV	L2	4		24 - 38 V
3635-1420	Viper-220A-T4G-P8-LV	L3	4		24 - 38 V

Table 3. Available Viper x20A-P8 models

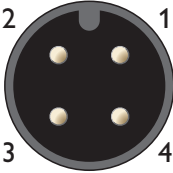
3.3. Hardware Overview



No.	Description	No.	Description
1	LED indicator	2	100 Mbps port
3	100 Mbps PoE port	4	Gbps ports
5	Gbps PoE port	6	Power connection
7	Console port	8	USB port
9	Protective earth connection		


Figure 3. Location of interface ports and LED indicators

3.4. Connector Pinout

Pin no.	Signal	Illustration
1	+DC1	
2	+DC1	
3	-COM	
4	-COM	

The Viper-20A-PoE series has single power connection. Dual pins shall be connected to the power supply (+DC1 for positive terminal, -COM for negative terminal) in order to distribute the current over two pins.

Table 4. Power connector HV

Pin no.	Signal	Illustration
1	+DC1	
2	+DC1	
3	-COM	
4	-COM	

The Viper-20A-PoE series has single power connection. Dual pins shall be connected to the power supply (+DC1 for positive terminal, -COM for negative terminal) in order to distribute the current over two pins.

Table 5. Power connector LV

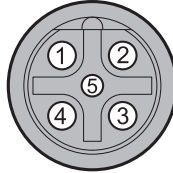
Pin no.	Signal	Illustration
1	NC	
2	TX	
3	RX	
4	NC	
5	GND	

Table 6. Console connector

Pin no.	Signal	Illustration
1	DN	
2	VBUS	
3	NC	
4	DC	
5	GND	

Table 7. USB connector

Pin no.	Signal	Illustration
1	TD+	
2	RD+	
3	TD-	
4	RD-	

MDI, MDI-X and auto MDI/MDI-X modes are supported. The table shows signals in MDI mode.

Table 8. 100 Mbps Ethernet connector

Pin no.	Signal	Illustration
1	DA+	
2	DA-	
3	DB+	
4	DB-	
5	DD+	
6	DD-	
7	DC-	
8	DC+	

Table 9. Gbps connector

3.5. LED Indicators

LED	Status	Description
ON	OFF	Product has no power
	GREEN	All OK, no alarm condition
	RED	Alarm condition, or until product has started up. (Alarm conditions are configurable, see <i>WeOS Management Guide</i>)
	BLINK	Location indicator ("Here I am!"). Activated when connected to WeConfig tool, or upon request from web or/and CLI. RED BLINK during boot indicates pending cable factory reset.
RSTP	OFF	RSTP disabled
	GREEN	RSTP enabled
	BLINK	Product selected as RSTP/STP root switch
FRNT	OFF	FRNT disabled
	GREEN	FRNT OK
	RED	FRNT error
	BLINK	Product configured as FRNT focal point
DC	OFF	Product has no power
	GREEN	Power OK. Input voltage > 70% of minimum nominal voltage
	RED	Power failure. Input voltage < 70 % of minimum nominal voltage
X1 to X20	OFF	No link
	GREEN	Link established
	GREEN FLASH	Data traffic indication
	YELLOW	Port alarm, or port is set in blocking state by link redundancy protocol
PoE	OFF	Port does not consume PoE power
	GREEN	Port consumes PoE power

Table 10. LED indicators

3.6. Dimensions

Dimensions are stated in mm and are regardless of HV or LV model.

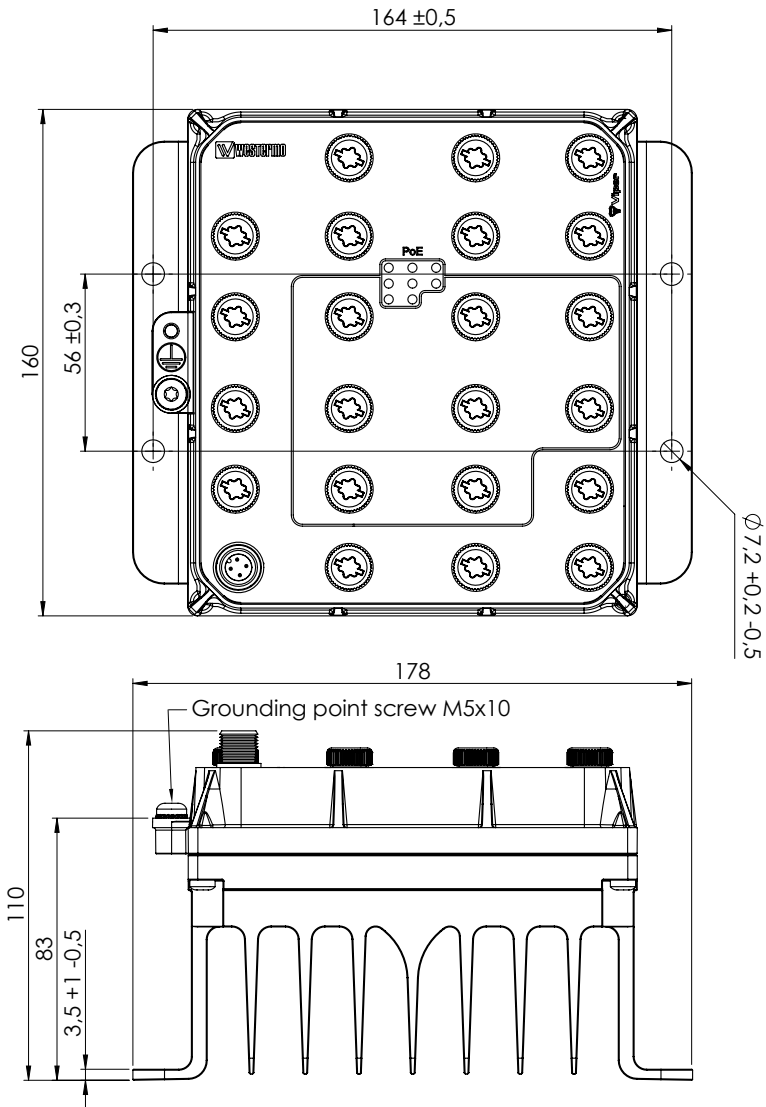


Figure 4. Dimensional drawing

4. Installation

4.1. Wall Mounting

The product can be wall mounted vertically or horizontally. There are four pieces of 7 mm bores for this. Use four M5, M6 or 1/4" screws with 12 mm washers on a flat and stable surface.

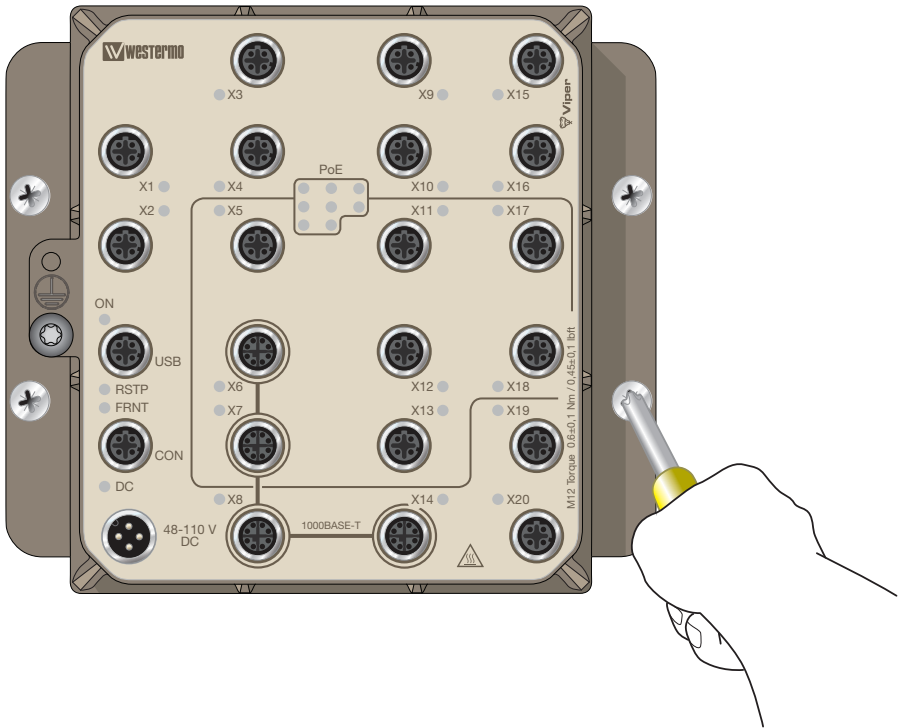


Figure 5. Wall mounting

4.2. Connection of Cables

Recommended tightening torque for the M12 connectors is 0.6 Nm. All M12 connections are screw connections.

When connecting the power cable, ensure that the pins are connected correctly before tightening the power cable to the unit.



NOTE - CONNECT EXTERNAL FUSE

This product has no internal fuse and should be connected via an external fuse for protection. The fuse must be UL approved and rated for at least 160 VDC / 7.5 A.



NOTE - UNUSED CONNECTORS

Unused connectors must be covered by a protective cap (delivered with the product), tightened to the specified torque in order to fulfill the specified ingress protection code.

4.3. Cooling

This product relies on convection cooling. Make sure that it is installed so that the ambient temperature is within the specified temperature range, e.g. by avoiding obstruction of the airflow around the product.

4.4. Replacement of Product

Disconnect all cables and unscrew the product from the wall. Mount the replacement product and reconnect all cables, observing the instructions in [Connection of Cables \[15\]](#). For easy replication of the configuration of the original product, it is recommended to have the Westermo USB plug permanently connected to the USB port and move it over to the replacement product before it is powered up.

MTTR (Mean Time To Repair), i.e. time for replacement of product is: < 15 minutes.



CAUTION - HOT SURFACE

Be aware of that the surface of this product may become hot. When it is operated at high temperatures, the external surface may exceed Touch Temperature Limit according to the product's relevant electrical safety standard.

This product complies with Touch Temperature Limits throughout its operational temperature range.

Westermo's products are fanless and use convection cooling. To avoid obstructing the airflow around the product, follow the spacing recommendations. See Cooling information.

4.5. EN 45545-2 Mounting Notes

Two product can be mounted together and as a single interior non-listed group in the sense of EN 45545-2 definitions. For multiple product, the spacing requirements for interior non-listed groups must be met.

5. Specifications

5.1. Interface Specifications

DC, Power port	
Rated voltage	Viper-x20A-PoE LV units: 24 to 38 VDC Viper-x20A-PoE HV units: 48 to 110 VDC
Operating voltage	Viper-x20A-PoE LV units: 16.8 to 49.9 VDC (14.4 to 53.2 VDC for 100 ms) Viper-x20A-PoE HV units: 33.6 to 143 VDC (28.8 to 154 VDC for 100 ms)
Rated current	Viper-x20A-PoE LV units: max 5.0 A at 24 VDC, max 3.2 A at 38 VDC Viper-x20A-PoE HV units: max 2.6 A at 48 VDC, max 1.1 A at 110 VDC
Rated frequency	DC
Inrush current, I _{2t}	Viper-x20A-PoE LV units: 580 mA ² s at 24 VDC, 560 mA ² s at 38 VDC Viper-x20A-PoE HV units: 200 mA ² s at 48 VDC, 160 mA ² s at 110 VDC
Startup current ³	Viper-x20A-PoE LV units: 1.8 A at 16.8 VDC Viper-x20A-PoE HV units: 750 mA at 33.6 VDC
Polarity	Reverse polarity protected
Redundant power input	No
Isolation	2250 VDC to all other ports
Connector	Viper-x20A-PoE LV units: 4-pin, male, M12, T-coded, recommended Westermo cable: 3146-1109 for 5 m Viper-x20A-PoE HV units: 4-pin, male, M12, A-coded, recommended Westermo cables: 3146-1106 for 1.5 m 3146-1107 for 5 m
Cable size	For Viper-x20A-PoE HV units: M12, recommended cable area 0.5 mm ² (minimum 0.25 mm ²) For Viper-x20A-PoE LV units: M12, recommended cable area 1 mm ² (minimum 0.75 mm ²) Cable dimensions depend on choice of M12 connector

³Recommended external supply current capability for proper startup

100 Mbps ports, non PoE^a	
Electrical specification	IEEE std 802.3
Data rate	10 Mbps, 100 Mbps, manual or auto
Duplex	Full or half, manual or auto
Circuit type	TNV-1
Transmission range	Up to 150 m with CAT5e cable or better
Isolation	2250 VDC to all other ports ^b
Connector	4-pin, female, M12, D-coded, auto MDI/MDI-X, recommended Westermo cables: 3146-1100 M12-M12 - 1 m 3146-1101 M12-M12 - 5 m 3146-1103 RJ45-M12 - 1 m 3146-1104 RJ45-M12 - 5 m
Shielded cable	Required
Conductive chassis	Yes
FRNT reconfiguration time	Typically below 20 ms

^a100 Mbps ports, non-PoE, are:

X1-X4, X8-X10, X14-X16, X19-X20 on Viper-x20A-P8-HV/LV
X1-X4, X9-X10, X15-X16, X19-X20 on Viper-x20A-T4G-P8-HV/LV

^b750 VDC after damp heat, according to EN 50155

Gbps ports, non-PoE^a	
Electrical specification	IEEE std 802.3
Data rate	10 Mbps, 100 Mbps, 1000 Mbps, manual or auto
Circuit type	TNV-1
Transmission range	Up to 100 m with CAT5e cable or better
Isolation	2250 VDC to all other ports ^b
Connector	8-pin, female, M12, X-coded
Shielded cable	Required
Conductive chassis	Yes
FRNT reconfiguration time	Typically below 20 ms

^aGbps ports, non-PoE are: X8, X14

^b750 VDC after damp heat, according to EN 50155

PoE ports, 100 Mbps and Gbps^a

Electrical specification	IEEE std 802.3
Circuit type	TNV-1
Transmission range	Up to 100 m with CAT5e cable or better
Isolation	2250 VDC to all other ports ^b
Output voltage	54 VDC, $\pm 5\%$
Output power ^c	Max 30 W on one port (PoE+) Max 80 W in total on all ports

^aPoE ports are:

X5-X7, X11-X13, X17-X18 on Viper-x20A-P8-HV/LV

X5, X11-X13, X17-X18 and Gbps ports X6-X7 on Viper-x20A-T4G-P8-HV/LV

^b750 VDC after damp heat, according to EN 50155

^cAs delivered by Power Sourcing Equipment, i.e. the Viper-x20A-PoE switch. Power available at Powered Device is depending on the cable resistance.



NOTE

PoE ports are not isolated to each other.

USB port

Electrical specification	USB 2.0 host interface
Data rate	Up to 480 Mbps (high-speed mode)
Maximum supply current	500 mA
Circuit type	SELV
Isolation	To Ethernet and DC ports: 2250 VDC No isolation to CON or chassis
Connector	5-pin, female, M12, A-coded, recommended Westermo USB plug 3641-0190

Console port

Electrical specification	RS-232
Data rate	115.2 kbit/s
Data format	8 data bits, no parity, 1 stop bit, no flow control
Circuit type	SELV
Isolation	To Ethernet and DC ports: 2250 VDC No isolation to USB or chassis
Connector	5-pin, female, M12, B-coded, recommended Westermo cables: 1211-2215 (serial port) or 1211-4073 (USB)

5.2. Type Tests and Environmental Conditions

Environmental phenomena	Basic standard	Description	Test levels
ESD	EN 61000-4-2	Enclosure	Contact: ± 6 kV Air: ± 8 kV
Fast transients	EN 61000-4-4	Power port	± 2 kV
		Signal ports	
		Earth port	
Surge	EN 61000-4-5	Power port	L-E: ± 2 kV, 42Ω , $0.5 \mu\text{F}$, $1.2/50 \mu\text{s}$ L-E: ± 0.5 kV, 12Ω , $9 \mu\text{F}$, $1.2/50 \mu\text{s}$ L-L: ± 2 kV, 42Ω , $0.5 \mu\text{F}$, $1.2/50 \mu\text{s}$ L-L: ± 0.5 kV, 2Ω , $18 \mu\text{F}$, $1.2/50 \mu\text{s}$
		Ethernet port	L-E: ± 2 kV, 2Ω
Pulsed magnetic field	EN 61000-4-9	Enclosure	300 A/m
Radiated RF immunity	EN 61000-4-3	Enclosure	20 V/m at (80 MHz to 2 GHz) 10 V/m at (2-6 GHz) 1 kHz sine, 80% AM
Conducted RF immunity	EN 61000-4-6	Power port	10 V, 80% AM, 1 kHz; (0.15-80) MHz
		Ethernet ports	
		Earth port	
Radiated RF emission	CISPR 16-2-3	Enclosure	EN 61000-6-4 (80-6000 MHz)
	ANSI C63,4 (FCC Part 15)		EN 61000-6-4 (80-6500 MHz)
Conducted RF emission	CISPR 16-2-1	Power port	EN 61000-6-4
		Ethernet ports	EN 61000-6-3
Dielectric strength	EN 60950-1	Power port to all other ports	2250 VDC, 1 min
		Ethernet ports to all other ports	2250 VDC, 1 min ^a
		Gbps Ethernet ports to all other ports	2250 VDC, 1 min ^a
		PoE ports to all other ports	2250 VDC, 1 min ^a

^a750 VDC after damp heat, according to EN 50155

Table 11. EMC and electrical conditions

Environmental phenomena	Basic standard	Description	Test levels
Temperatures	EN 60068-2-1 EN 60068-2-2	Operational	-40 to +70°C (-40 to +158°F) ^{ab}
		Storage and transport	-55 to +85°C (-67 to +185°F)
Humidity	EN 60068-2-30	Operational	5-95% relative humidity
		Storage and transport	
Altitude		Operational	2000 m/70 kPa
Service life		Operational	20 years according to IEC/TR 62380
MTBF	MIL-217F2, GB, 25°C (+77°F)		Viper-x20A-P8-LV: 367,000 hours Viper-x20A-P8-HV: 366,500 hours Viper-x20A-T4G-P8-LV: 363,000 hours Viper-x20A-T4G-P8-HV 362,500 hours
Vibration	IEC 60068-2-6 (sine)	Operational	2 g rms 5-500 Hz, 5 sweeps
	IEC 60068-2-64 (random)	Non-operational long life simulation	11.44 m/s ² rms 5-150 Hz, 5 hours
Shock	IEC 60068-2-27	Operational	10 g, 30 ms, half sine 20 g, 11 ms, saw tooth 100 g, 6 ms, half sine
Enclosure	EN 60950-1	Zinc (front), Aluminium (rear)	Fire enclosure
Weight			2.5 kg
Degree of protection	EN 60529	Enclosure	IP67 ^c
Cooling			Convection

^aRefer to "Safety and Regulations" chapter regarding touch temperature

^bOperational at +85°C for a limited time

^cProvided all connectors are connected with IP67 cabling or fitted with protective caps (delivered with the unit) and tightened to the specified torque.

Table 12. Environmental and mechanical conditions

6. Revision Notes

Revision	Date	Change description
Rev. F	2020-3	5.1 Interface Specifications - DC, Power port, connector updated.
Rev. E	2020-1	2.6.1 Agency Approvals and Standards Compliance - references to SBB requirements and ÖBB removed.
Rev. D	2019-09	2.6.1 Agency Approvals and Standards Compliance updated with E-mark
Rev. C	2019-06	Front page updated, 1.3 Software Tools text updated, 2.2 Safety Information: Notice - Mechanical force on ventilation membrane new information, 2.3 Care Recommendations text updated, 4.4 Replacement of Product text updated
Rev. B	2018-12	2.2 Safety Information updated with specific symbol for Caution - Hot surface, and text in Notice - Connect external fuse, 2.5 Environmental Protection updated to Product disposal, 2.6.1 Agency Approvals table updated, 2.6.3 Declaration of Conformity updated to Simplified Declaration of Conformity, 3.3 Hardware Overview table updated, 4.2 updated with Notice - Connect external fuse, 4.4 symbol for Caution - Hot surface updated, 5.1 Interface specifications - Gbps ports; Transmission range updated and note updated, inrush current, 5.2 Type Tests and Environmental Conditions - enclosure updated, end page updated
Rev. A	2017-09	First issue of user guide



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